

# LICENSE & CERTIFICATION

## 911 Dispatcher Certification **NEW**

Successfully complete Emergency Telecommunicator and Emergency Medical Dispatch (EMD) listed below and qualify for the 911 Dispatcher Certification.

### Emergency Telecommunicator

CEU 4.0

Learn how to dispatch police and fire services in this 40-hour course, which blends the knowledge and skills needed for employment as a basic telecommunicator. Review the most up-to-date information on the technology and issues surrounding today's public safety communications center. Become familiar with roles, responsibilities, legal aspects, interpersonal communications, dispatch equipment, telephone communication techniques and call processing, 911 call handling, radio communication techniques and stress management. Hear actual recordings of 911 calls and emergency radio transmissions. Instructors are all certified dispatchers. National Emergency Communications Institute (NECI).

**Tuition:** \$100 + general fee \$350. Total \$450  
*(If Needed -Remediation fee of \$25/hour IS NOT included in course fee, payable to CSC)*

**Instructor:** Community Safety Consultants

**Location:** (2nd floor Metuchen EMS building), 1 Safety Place, Metuchen, NJ.

**ADIS-001-03** Monday-Friday, 8:30 a.m.-4:30 p.m., November 6-10 (5 sessions)



### Emergency Medical Dispatch (EMD) – Coming January 2018

CEU 2.1 (21 Electives for EMTs)

The Emergency Medical Dispatcher is the principal link between the public in need of emergency medical assistance and the EMS system. Acquire an understanding of the responsibilities of being an emergency medical dispatcher, including legal aspects, interpersonal communications, giving medical instructions by telephone, resource allocation, and the use of emergency medical dispatch guide cards. Participate in a day-and-a-half of role-playing and simulations involving 9-1-1 calls. Successfully complete the course and gain the fundamentals to start handling 9-1-1 calls that are medical in nature.

**Prerequisites:** Successful completion of Emergency Telecommunicator and BLS CPR

**Tuition:** \$100 + general fee \$250. Total \$350

# REGISTER NOW!

Register now with your  
Visa, Master Card, Discover/Novus

Call 732.906.2556

