

# Quick Reference Guide for Handling Disruptive and Emotionally Complex Behaviors

Scenarios	Contact	Guidelines
<b>Dangerous behaviors</b> (i.e. using or threatening to use weapon)	<ul style="list-style-type: none"> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> </ul>	<ul style="list-style-type: none"> <li>• Protect yourself and others, may need to leave the area</li> <li>• Wait for Police</li> <li>• File a Code of Student Conduct charge</li> </ul>
<b>Suicidal comment or homicidal comment</b>	<ul style="list-style-type: none"> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> <li>• Department of Counseling Services (732-906-2546)</li> </ul>	<ul style="list-style-type: none"> <li>• Express concern and explain this is outside of your expertise</li> <li>• Gather information</li> <li>• Stay with the individual until Counselor or Police are available</li> </ul>
<b>Health emergency</b>	<ul style="list-style-type: none"> <li>• <b>911</b></li> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> <li>• Health Office (732-906-2530)</li> </ul>	<ul style="list-style-type: none"> <li>• Stay calm</li> <li>• Stay with the individual until help arrives</li> <li>• If possible, obtain contact information</li> </ul>
<b>Alcohol or other drug problem with disruptive behavior</b>	<ul style="list-style-type: none"> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> <li>• Department of Counseling Services (732-906-2546)</li> </ul>	<ul style="list-style-type: none"> <li>• Set boundaries and state what is appropriate behavior</li> <li>• Wait for Police if necessary</li> <li>• Refer to Counseling Services</li> </ul>
<b>Alcohol or other drug problem</b> (not engaging in disruptive behavior)	<ul style="list-style-type: none"> <li>• Department of Counseling Services (732-906-2546)</li> <li>• Health Office (732-906-2530)</li> </ul>	<ul style="list-style-type: none"> <li>• Consult with Counselor</li> <li>• Express concern in behavioral terms</li> <li>• Outline possible consequences, particularly academic</li> <li>• Refer to Counseling Services</li> </ul>
<b>Disruptive behavior</b> (non-threatening)	<ul style="list-style-type: none"> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> <li>• Department of Counseling Services (732-906-2546)</li> <li>• Student Life Coordinator (Code of Student Conduct) (732-906-2569)</li> <li>• Dean of Student Support Services (732-906-2513)</li> </ul>	<ul style="list-style-type: none"> <li>• Clearly and behaviorally set boundaries</li> <li>• Consult with Counselor</li> <li>• File a Code of Student Conduct charge</li> </ul>
<b>Personal or emotional concerns</b>	<ul style="list-style-type: none"> <li>• Department of Counseling Services (732-906-2546)</li> <li>• <b>Police Department</b> (732-906-2500 or 911)</li> </ul>	<ul style="list-style-type: none"> <li>• Consult with Counselor</li> <li>• Actively listen</li> <li>• Express concern</li> <li>• Set boundaries</li> <li>• Refer to Counseling Services</li> </ul>