

Middlesex County College
2600 Woodbridge Avenue
Edison, New Jersey 08818-3050

Special Quote # 10288 - Photo ID Card Printing System

Middlesex County College is soliciting quotations for a Photo ID Card Printing System and the services required to migrate existing card data to the new ID card system. Implementation must be completed by June 30th, 2016. The system and services quoted must include the following features and/or capabilities:

1. Three years of support and maintenance for all ID card software and ID card-specific hardware (e.g., card printers & webcams) by a manufacturer-authorized sales and service organization maintaining full time, ID card vendor-trained technicians.
 - a. Standard support may be provided remotely with on-site visits when hardware troubleshooting or replacement is necessary. Support availability will minimally be traditional business hours (8x5) with a guaranteed response to normal support calls within four hours.
 - b. Afterhours and emergency support should also be available. If an additional charges apply, these should be clearly stated.
 - c. Maintenance will cover the repair of all equipment and replacement with new or like-condition hardware when necessary.
 - d. Software maintenance will include access to software patches and new software releases.
2. Webcams and appropriate software and licenses to manage ID card operations for 14 PCs/locations. Not all locations will have ID card printers.
3. Provide two new ID card printers, comparable in features and performance to the Polaroid P5500S model, that are certified to be compatible with the ID card system.
4. The ID card system will be compatible with Middlesex County College's existing card printers – Model: Polaroid P5000E
5. Install, configure and test all server and client-side applications required by the ID card system. The College will be responsible for providing the necessary Windows/Linux Servers and client PC systems including licenses for Windows operating systems.
6. Install and configure the two new ID card printers in addition to connecting the three existing Polaroid P5000E card printers.

Middlesex County College
2600 Woodbridge Avenue
Edison, New Jersey 08818-3050

Special Quote # 10288 - Photo ID Card Printing System

7. All servers and server applications required to support the ID card system will be hosted in the College's data center in a virtual server environment (VMware-based). All server software must support being hosted in a VMware 5.5+ environment. The College will provide the necessary virtual server resources to support the ID card system up to and including the server operating system. However, the vendor will provide all software and application licenses beyond the base operating system and will be responsible for their installation and configuration.
8. Capability to produce two dimensional bar codes containing emergency contact and medical treatment data; able to be scanned at an emergency scene by Middlesex County OEM/Fire emergency responders and implemented by an authorized local Salamander Technologies provider.
9. ID card data must be secured and stored in either Microsoft SQL Server 2012 or later, Postgres DB 9.x or later, or MySQL v 5.x or later.
10. Implementation services will additionally include integration with Middlesex County College information systems for the automatic sharing of employee and student data related to card production – both import and export. This integration must minimally support the scheduled import of flat data files (e.g., comma separated values) and the export and renaming of photo images.
11. Provide sufficient on-site training for an administrator role and an operator role to ensure consistent and appropriate operation of the ID card system.
12. Migration of card data from existing Middlesex County College ID card system to the new ID card system.
13. Setup of ID card templates to replicate existing card designs.